



What we do at Omega software is three-fold: the product, the technology, and the teaching that makes the product fly and reach the goal. We do this through research and development of our core technology, Rhetos, which serves as a literal platform that supports and underpins all technical work.

Next, once you see a product you like for reaching the designated goal (Mars in this example), our consultants will get all of the details right, and start training your people for product „piloting“. At the same time, our application development and project management teams will ensure that the product is customized for you down to the last specification, and in time.

Finally, after the product launch, our support will make sure your flight is smooth until you reach your destination, and come back for more. Once we can achieve that, we know we have done our job well.

**If you need a reliable partner that can not only deliver, but support you on every step of the way contact us at [www.omega-software.eu](http://www.omega-software.eu)**

## INVOLVEMENT

On top of being a technology company, we strongly believe in communities and partnerships. Bringing together customers, partners, business domain specialists and other software vendors is the core of our mission: to create sustainable business built on people, profit and wellbeing of the whole planet.

Active and continuous involvement with professional associations like ARMA, IRMS and DLM Forum, scientific institutes and universities by working together on projects and knowledge sharing enriches our competences and consequently, quality of our developed products.

Omega software is actively submitting development tools as open source artefacts under the name of Rhetos published in 2013.

## MATURITY

Our work is organized and continuously improved by ISO 9001 that addresses various aspects of quality management to ensure that our products and services consistently meet the customer's requirements.

To keep the security of information assets such as financial information, intellectual property, employee details or information entrusted to us by customers we use the globally known standard for information security management system – ISO 27001.

Both certificates are issued by DNV GL, one of the leading providers of accredited management systems certification in the world that leaves no space for mistakes.

And of course, our strongest assets are smart and creative employees, so we regularly invest more than 12% of annual income on employee education, which usually pays off quickly through customer satisfaction as we have witnessed in hundreds of successfully completed projects.

## COMPETITIVE ADVANTAGES

Although there are thousands of independent software vendors in the world, Omega software is unlike most of them. Our first difference are the resources dedicated to research and development of business software that we base our solutions on. Our work is done in symbiosis with professional and scientific communities in order to make continuous headway.

The second difference is a professional customer support that passionately works hard to provide a fast response for you – our special customer.

That is how we see ourselves - a reliable partner for the future. This is the only way we will do business because we know how to support enterprise customers that require a long-term relationship with vendors due to the sensitive nature of their software.

## TRUST

In the last fifteen years Omega software has gathered more than 4000 enterprise users that work with our products every day.

Few hundred customers from public administration like ministries, agencies and local government, financial, telecommunications, energetics, trade and utility companies from the whole region worked with us and came back for more.

And for the record, we just finished the biggest implementation of archival information records system in the region for City of Zagreb, the capital of Croatia, and this was all done exclusively with our own knowledge, experience, products and technologies.

